



PRIVACY OF CONSUMER FINANCIAL INFORMATION

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TO: CHIEF EXECUTIVE OFFICER AND COMPLIANCE OFFICER

SUBJECT: *Federal Financial Institutions Examination Council CD-ROM on Financial Privacy and Information Security*

The enclosed CD-ROM, developed by the Federal Financial Institutions Examination Council (FFIEC), contains reference and training materials on consumer financial privacy. The CD-ROM may be used to help your staff:

- understand the Gramm-Leach-Bliley Act privacy provisions,
- implement effective policies and practices to maintain compliance with the new privacy rule, and
- protect the security and confidentiality of customer information.

The CD-ROM provides a single source for relevant federal laws and rules and agency examination procedures. It also contains 12 multimedia presentations with audio accompaniment addressing consumer financial privacy, including all aspects of the new privacy rule and the 501(b) security guidelines. The information on the CD-ROM is also available on the FFIEC Web site at [www.ffiec.gov](http://www.ffiec.gov).

Enclosed also is a Fact Sheet containing the hardware and software requirements and instructions on how to operate the CD-ROM.

For more information about the CD-ROM, please contact Michael Benardo, Chief of the E-Banking Branch in the Division of Supervision, on (202) 898-7319 or Ken Baebel, Assistant Director in the Division of Compliance and Consumer Affairs, on (202) 942-3854.

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Enclosures (The CD-ROM and Fact Sheet are available as enclosures for FDIC-supervised institutions only.)

Distribution: FDIC-Supervised Banks (Commercial and Savings)

NOTE: Paper copies of FDIC financial institution letters may be obtained through the FDIC's Public Information Center, 801 17th Street, NW, Room 100, Washington, DC 20434 (800-276-6003 or (703) 562-2200).