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<p>6.16 State whether the institution has managed its Year 2000 business risk and contingency planning efforts in a safe and sound manner.</p>	
<p>6.17 List the names and titles of management members with whom Year 2000 findings were discussed.</p>	
<p>6.18 State whether Year 2000 examination results were discussed with the board of Directors, if applicable, or a designated committee thereof.</p>	
<p>The following areas should be discussed in the confidential section of the report of examination or visitation memorandum as appropriate:</p>	
<p>6.19 Detail recommendations for follow-up and enforcement action. If enforcement action is recommended, contact the appropriate management official for your regulatory agency.</p>	
<p>6.20 For bank and non-bank service providers and software vendors, prepare a list of service institutions which are currently under contract with that provider. Include name, city, state, and charter type.</p>	
<p>6.21 List service or turnkey institutions which according to the provider or vendor will need to take specific action, such as conversion or upgrade, to achieve Year 2000 compliance.</p>	