



PRESS RELEASE

Federal Deposit Insurance Corporation • Each Depositor insured to at least \$250,000

February 25, 2014

Media Contact:
Jay Rosenstein (202) 898-7303
jrosenstein@fdic.gov

FDIC Consumer Newsletter Features Tips on Choosing and Using Credit Cards Other Topics Include Fraud Prevention, Tax Issues, Home Equity Lines, and the Basics of Deposit Insurance

FOR IMMEDIATE RELEASE

Credit cards are an important part of many consumers' financial lives, but it helps to understand how to make the most of these products and avoid potential pitfalls. That's why the Winter 2013/2014 issue of **FDIC Consumer News** features practical tips for choosing and using credit cards. Additional articles offer suggestions on fraud prevention, saving money at tax time, and managing a home equity line of credit when interest rates are rising. The newsletter also includes a quiz on FDIC insurance. Here's an overview of what is in this edition:

Be in charge of your credit cards: For consumers to qualify for a credit card with the best features, the FDIC newsletter points out the importance of ordering free credit reports and correcting any errors. The newsletter also recommends shopping around and comparing product terms and conditions – particularly the Annual Percentage Rate and card fees. Once a consumer starts using a card, a careful review of the monthly statement -- looking for billing errors and other problems -- is recommended. Any problems should be quickly reported to the card issuer. Billing disputes and error resolution problems and processes were the most common complaints the FDIC received in 2012 and 2013 related to credit cards.

Protect your personal information and your money: News reports about frauds and thefts -- including those involving major security breaches at large companies such as retailers -- can be scary. While federal laws and industry practices generally limit losses for unauthorized transactions involving bank accounts, debit cards and credit cards, it



Congress created the Federal Deposit Insurance Corporation in 1933 to restore public confidence in the nation's banking system. It promotes the safety and soundness of these institutions by identifying, monitoring and addressing risks to which they are exposed. The FDIC receives no federal tax dollars — insured financial institutions fund its operations.

FDIC press releases and other information are available on the Internet at www.fdic.gov, by subscription electronically (go to www.fdic.gov/about/subscriptions/index.html) and may also be obtained through the FDIC's Public Information Center (877-275-3342 or 703-562-2200). PR-11-2014

pays to take some reasonable precautions. The FDIC newsletter offers 10 ways consumers can protect themselves.

Save money and avoid problems at tax time: The FDIC newsletter says to be on guard against tax-related scams, such as dishonest preparers or fraudulent e-mails falsely claiming to come from the IRS and attempting to trick taxpayers into revealing valuable personal information. The newsletter also discusses strategies to consider if you're expecting a refund or you owe money on your taxes.

Test your deposit insurance IQ: Do you think you know how FDIC insurance works? Take our quiz and find out. And if you need to do a little extra homework -- to be sure your deposits are safe in the unlikely event of a bank failure -- there are important resources available from the FDIC.

Prepare for rising payments on a home equity line: A HELOC -- short for a home equity line of credit-- is a way to borrow up to an approved credit limit using your house as collateral. If rising interest rates cause your HELOC payments to increase, you could damage your credit score and even lose your home if you don't repay your home equity line as agreed. If making future HELOC payments will be a strain, the FDIC newsletter suggests options to consider.

The goal of **FDIC Consumer News** is to deliver timely, reliable and innovative tips and information about financial matters, free of charge. The Winter 2013/2014 edition can be read or printed at www.fdic.gov/consumers/consumer/news/cnwin1314. To find current and past issues, visit www.fdic.gov/consumernews or request paper copies by contacting the FDIC's Public Information Center toll-free at 1-877-275-3342, by e-mail to publicinfo@fdic.gov, or by writing to the FDIC Public Information Center, 3501 North Fairfax Drive, Room E-1002, Arlington, VA 22226.

To receive an e-mail about each new issue of the quarterly **FDIC Consumer News** with links to stories, go to www.fdic.gov/about/subscriptions/index.html.

The FDIC encourages financial institutions, government agencies, consumer organizations, educators, the media and anyone else to help make the tips and information in **FDIC Consumer News** widely available. The publication may be reprinted in whole or in part without permission. Please credit FDIC Consumer News. Organizations also may link to or mention the FDIC Web site.

###