



PRESS RELEASE

Federal Deposit Insurance Corporation • Each Depositor insured to at least \$250,000

February 27, 2014

Media Contact:
Jay Rosenstein (202) 898-7303
jrosenstein@fdic.gov

FDIC to Feature Five Key Tips for National Consumer Protection Week Online resources also are highlighted

FOR IMMEDIATE RELEASE

In observance of National Consumer Protection Week (NCPW) 2014, held March 2-8, the FDIC each weekday will issue a consumer tip on a different banking topic related to saving and protecting money. The five tips and other consumer information from the FDIC will be posted at www.fdic.gov/ncpw for reference year-round.

"The FDIC is proud to be one of the organizing partners of National Consumer Protection Week because helping consumers make informed decisions about their money is an important part of what the FDIC does," said Chairman Martin J. Gruenberg. "We also want the public to be aware that FDIC.gov provides resources to learn about bank and credit accounts, maintaining a budget, building savings and avoiding scams."

The five tips, all from the FDIC's free quarterly newsletter **FDIC Consumer News**, cover:

- How to protect your plastic from high-tech criminals;
- What you should know about using debit, credit and prepaid cards;
- How to resolve errors on your bank or credit card account;
- What every borrower should know about the new mortgage rules; and
- Steps you can take to improve your credit score and pay less for loans.



Congress created the Federal Deposit Insurance Corporation in 1933 to restore public confidence in the nation's banking system. It promotes the safety and soundness of these institutions by identifying, monitoring and addressing risks to which they are exposed. The FDIC receives no federal tax dollars — insured financial institutions fund its operations.

FDIC press releases and other information are available on the Internet at www.fdic.gov, by subscription electronically (go to www.fdic.gov/about/subscriptions/index.html) and may also be obtained through the FDIC's Public Information Center (877-275-3342 or 703-562-2200). PR-13-2014

The FDIC's Web page also will feature quick links to several of the agency's most popular online resources for consumers as well as small businesses:

"EDIE," the FDIC's Electronic Deposit Insurance Estimator: An online calculator that assists consumers and businesses in determining their deposit insurance coverage for each FDIC-insured bank where they have deposit accounts. EDIE also provides a printable report showing whether those deposits are fully protected or if some exceed the federal limits.

BankFind: Our online directory that consumers can use to locate an FDIC-insured institution, learn what happened to a bank that changed names or no longer exists, and more.

Customer Assistance Form: An easy-to-use form to submit a question to the FDIC or a complaint regarding a financial institution. Consumers with questions or concerns can also call the FDIC toll-free at 1-877-ASK-FDIC, which is 1-877-275-3342.

Money Smart: A financial education curriculum concentrating on the development of consumers' financial skills and positive banking relationships.

Foreclosure Prevention Toolkit: A Web page that provides easy access to helpful information for homeowners on avoiding foreclosure and foreclosure "rescue" scams.

FDIC Consumer News: The FDIC's quarterly publication for consumers offers information and tips on credit cards, bank accounts, loans, scams, money management, and much more.

Small Business Web Page: A resource with useful information for small businesses, especially regarding access to loans, plus an online form to ask the FDIC a question or register a concern.

Deposit Insurance Videos: Information about deposit insurance coverage for bank customers.

E-mail Updates: Sign up to receive e-mail notices of each new issue of FDIC Consumer News, Consumer Alerts, and other announcements and publications from the FDIC. Consumers can also follow the FDIC on Twitter and Facebook.

For more information about the FDIC's educational programs and services for consumers, visit www.fdic.gov or call 1-877-ASK-FDIC (1-877-275-3342).

###