



PRESS RELEASE

Federal Deposit Insurance Corporation

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FDIC Unveils New Resources During National Consumer Protection Week 2019

In observance of National Consumer Protection Week (NCPW), March 3–9, the Federal Deposit Insurance Corporation (FDIC) today unveiled new resources to help consumers understand their rights and make well-informed decisions about money.

The FDIC has added a new, online [Information and Support Center](#) to the agency's existing educational resources. Consumers can use the Center to easily check the status of inquiries or complaints they have made about a financial institution. Also included is a new [FDIC Knowledge Center](#), which provides easy-to-find answers to questions about banking and lending.

During NCPW, the FDIC also will be posting on its Twitter feed ([@FDICgov](#)). The tweets will include some of the Knowledge Center's questions and answers each weekday (starting March 4).

In addition, the FDIC will be posting [a quiz](#) that consumers can use year-round to test their knowledge of money management.

The FDIC is proud to join other state and federal agencies in observing National Consumer Protection Week.

For more information about the FDIC's educational programs and services for consumers, start at [our home page](#) or call 1-877-ASK-FDIC (1-877-275-3342).



Congress created the Federal Deposit Insurance Corporation in 1933 to restore public confidence in the nation's banking system. The FDIC insures deposits at the nation's banks and savings associations, 5,406 as of December 31, 2018. It promotes the safety and soundness of these institutions by identifying, monitoring and addressing risks to which they are exposed. The FDIC receives no federal tax dollars—insured financial institutions fund its operations.

FDIC press releases and other information are available on the Internet at www.fdic.gov, by subscription electronically (go to www.fdic.gov/about/subscriptions/index.html) and may also be obtained through the FDIC's Public Information Center (877-275-3342 or 703-562-2200). **PR-13-2019**

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